

Cancellation policy of classes with Paulina Lipiec

Why is there any official policy at all?

So we both respect each other time 😊

How can I postpone or cancel my class?

If you do it on Calendly, Italki or Verbling you got the details in your confirmation e-mail. Follow the steps there.

How many hours earlier do I need to cancel to get a full refund or be able to postpone the class without additional cost?

You need to do it at least 24 hours earlier to get a full refund or be able to postpone the class.

What if I don't do it within 24 hours before the class?

You can still cancel the class or postpone it within 12h but you will get only 50% refund or you will have to pay 50% and then book another class instead of simply postponing it.

What if I don't cancel my class or postpone it within 12 hours before the class?

In such situation you will be fully charged/ no refund will apply.

How will be my refund done?

You will get your refund via the same system (either bank transfer, TransferWise or PayPal) you had made the payment. The transfers fee will be deducted from the amount you paid.

What if it's the teacher who cancels or postpones the class?

If the teacher cancels or postpones the class within 12 hours before the class or later you will not be charged for the class but you will get 25% discount for your next class.

Sincerely,

Paulina Lipiec